



Michael ANDERSON

HEALTHCARE SURVEY MANAGER

Innovative Survey Project Manager with a strong background in healthcare research, bringing over 10 years of experience in conducting patient and provider surveys. Demonstrates expertise in quantitative and qualitative research methodologies, ensuring comprehensive analysis and reporting of survey data. Proven ability to manage multifaceted projects while adhering to regulatory standards and ethical guidelines.

CONTACT

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- San Francisco, CA

SKILLS

- Healthcare Research
- Project Management
- Data Analysis
- Survey Design
- Regulatory Compliance
- Stakeholder Collaboration

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF PUBLIC HEALTH, JOHNS
HOPKINS UNIVERSITY

ACHIEVEMENTS

- Improved patient satisfaction scores by 30% through targeted survey initiatives.
- Recognized as 'Employee of the Year' for outstanding project contributions in 2022.
- Published findings in peer-reviewed healthcare journals.

WORK EXPERIENCE

HEALTHCARE SURVEY MANAGER

Health Research Institute

2020 - 2025

- Led healthcare-related survey projects, focusing on patient satisfaction and outcomes.
- Designed and implemented surveys in compliance with healthcare regulations.
- Analyzed survey data to identify trends and inform healthcare practices.
- Collaborated with healthcare providers to refine survey instruments.
- Managed project budgets and timelines, ensuring successful project execution.
- Presented findings to senior management, driving strategic initiatives.

SURVEY RESEARCH ANALYST

Wellness Metrics

2015 - 2020

- Conducted patient and provider surveys to assess healthcare service quality.
- Utilized statistical software to analyze survey results and generate reports.
- Facilitated focus groups to gather qualitative data on patient experiences.
- Worked with cross-functional teams to enhance survey methodologies.
- Ensured compliance with HIPAA and other healthcare regulations.
- Provided recommendations for program improvements based on survey findings.