



# MICHAEL ANDERSON

## Survey Operations Manager

Experienced Survey Operations Manager with a strong foundation in educational research and assessment. Expertise in developing and implementing comprehensive survey strategies to measure student engagement and institutional effectiveness. Proven ability to analyze complex data sets, translating findings into actionable insights that drive academic improvement. Skilled in collaborating with faculty and administration to align survey initiatives with educational objectives.

### CONTACT

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- San Francisco, CA

### EDUCATION

**Doctor of Education**  
University of Southern California  
2016-2020

### SKILLS

- Educational Research
- Data Analysis
- Survey Methodology
- Stakeholder Engagement
- Program Evaluation
- Academic Improvement

### LANGUAGES

- English
- Spanish
- French

### WORK EXPERIENCE

**Survey Operations Manager** 2020-2023  
Educational Assessment Corporation

- Managed survey projects assessing student satisfaction and learning outcomes.
- Designed and implemented surveys that increased response rates by 45%.
- Collaborated with academic departments to ensure alignment with educational goals.
- Analyzed survey data to provide insights for program improvement.
- Supervised a team of 8 research analysts, ensuring data collection quality.
- Presented findings to faculty and stakeholders, promoting data-driven decisions.

**Research Analyst** 2019-2020  
University Research Institute

- Conducted surveys to assess faculty and student engagement.
- Utilized statistical software to analyze survey results and prepare reports.
- Collaborated with administration to align survey findings with institutional strategies.
- Developed comprehensive reports that communicated research outcomes effectively.
- Facilitated workshops on survey methodologies for faculty and staff.
- Participated in accreditation processes to ensure compliance with standards.

### ACHIEVEMENTS

- Achieved a 50% increase in survey participation through targeted initiatives.
- Recognized for Outstanding Contribution to Educational Research in 2021.
- Successfully influenced curriculum changes based on survey findings, enhancing student learning.