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SKILLS

- Patient-Centered Care
- Surgical Protocols
- Communication
- Quality Improvement
- Team Collaboration
- Patient Education

EDUCATION

BACHELOR OF SCIENCE IN NURSING, CITY UNIVERSITY

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Improved patient understanding of post-operative care by 40% through education initiatives.
- Recognized for excellence in patient advocacy within the surgical department.
- Contributed to a 20% increase in patient satisfaction scores.

Michael Anderson

SURGICAL OUTCOMES IMPROVEMENT COORDINATOR

Compassionate Surgical Outcomes Specialist with 7 years of experience in clinical settings, focusing on improving surgical care delivery and patient outcomes. My background in nursing has equipped me with a strong understanding of patient needs, which I integrate into my role as a specialist. I have worked closely with surgical teams to evaluate and revise protocols that enhance patient safety and satisfaction.

EXPERIENCE

SURGICAL OUTCOMES IMPROVEMENT COORDINATOR

Community Care Hospital

2016 - Present

- Reviewed surgical cases to identify opportunities for process improvement.
- Facilitated patient education sessions to enhance understanding of pre/post-surgical care.
- Collaborated with nursing staff to ensure consistency in patient care protocols.
- Monitored patient feedback to assess satisfaction levels.
- Participated in interdisciplinary teams focused on quality initiatives.
- Developed resources to support patients during the recovery process.

CLINICAL NURSE SPECIALIST

Health Partners Medical Group

2014 - 2016

- Provided direct patient care within surgical units, focusing on recovery.
- Educated patients and families on post-operative care expectations.
- Collaborated with physicians to create individualized care plans.
- Trained new nursing staff on surgical protocols and patient care.
- Participated in quality improvement committees to enhance care delivery.
- Monitored patient outcomes to ensure high standards of care.