



MICHAEL ANDERSON

Senior Trainer, Supply Chain Operations

Strategic supply chain trainer with a strong background in operational processes and workforce development. Over 9 years of experience in creating and executing training programs that enhance employee capabilities and optimize supply chain performance. Expertise in instructional design and the application of industry best practices to drive learning outcomes. Proficient in leveraging technology to facilitate training delivery and engagement.

CONTACT

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EDUCATION

Master of Business Administration in Operations Management

University of Southern California
2016-2020

SKILLS

- Training Program Development
- Blended Learning
- Assessment Techniques
- Compliance Documentation
- Logistics Coordination
- Performance Analysis

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Senior Trainer, Supply Chain Operations

2020-2023

Advanced Logistics Solutions

- Developed comprehensive training programs for supply chain management.
- Utilized blended learning approaches to enhance training effectiveness.
- Conducted assessments to evaluate training impact on performance.
- Facilitated training sessions for both new hires and existing employees.
- Collaborated with leadership to align training with strategic initiatives.
- Created and maintained training documentation for compliance purposes.

Logistics Coordinator

2019-2020

Global Supply Chain Services

- Coordinated logistics operations to ensure timely deliveries.
- Trained logistics staff on best practices and operational procedures.
- Analyzed supply chain data to identify improvement opportunities.
- Collaborated with vendors to streamline supply chain processes.
- Developed training materials to support onboarding of new staff.
- Monitored performance metrics to inform training program enhancements.

ACHIEVEMENTS

- Achieved a 50% increase in training completion rates within one year.
- Recognized with the Excellence in Training Award for outstanding performance.
- Implemented a new training platform that enhanced user experience and engagement.