



Michael

ANDERSON

SUPPLY CHAIN MANAGER

Accomplished Supply Chain Optimization Manager with a distinguished career spanning over 15 years in the retail sector, focused on enhancing supply chain responsiveness and customer satisfaction. Proven ability to design and implement robust supply chain strategies that align with corporate objectives and deliver measurable improvements in service levels and cost reduction.

CONTACT

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SKILLS

- Supply Chain Optimization
- Demand Planning
- Inventory Management
- Logistics Coordination
- Data Analysis
- Supplier Relationship Management

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF ARTS IN BUSINESS ADMINISTRATION, UNIVERSITY OF MICHIGAN, 2008

ACHIEVEMENTS

- Achieved a 20% increase in customer satisfaction ratings.
- Successfully reduced lead times from order to delivery by 25%.
- Recognized with the 'Outstanding Performance Award' for contributions to supply chain efficiency.

WORK EXPERIENCE

SUPPLY CHAIN MANAGER

Retail Giants Corp.

2020 - 2025

- Implemented a new demand planning system that improved forecast accuracy by 30%.
- Managed inventory levels to achieve a 50% reduction in carrying costs.
- Led cross-functional teams in optimizing logistics and distribution networks.
- Developed strategic partnerships with key suppliers to enhance service delivery.
- Analyzed customer feedback to refine supply chain processes.
- Utilized advanced analytics to drive continuous improvement initiatives.

LOGISTICS COORDINATOR

ShopSmart Inc.

2015 - 2020

- Coordinated logistics operations to ensure timely delivery of products.
- Monitored inventory levels and adjusted orders to meet customer demand.
- Implemented cost-saving measures that reduced transportation expenses by 15%.
- Collaborated with marketing to align supply chain with promotional activities.
- Developed training programs for new logistics staff.
- Conducted performance reviews of logistics service providers.