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SKILLS

- Operational Management
- Data Analysis
- Project Coordination
- Audience Engagement
- Quality Control
- Team Collaboration

EDUCATION

BACHELOR OF SCIENCE IN BUSINESS ADMINISTRATION - UNIVERSITY OF NORTH CAROLINA

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Increased viewer ratings by 20% through effective operational strategies.
- Successfully implemented new operational policies that improved team performance.
- Recognized for outstanding contributions to live event production.

Michael Anderson

OPERATIONS MANAGER

Dynamic Sports Operations Consultant with a solid foundation in operational management and a focus on enhancing performance metrics in sporting environments. Exhibits a proactive approach to problem-solving and a commitment to fostering collaborative team dynamics. Possesses a keen understanding of the sports industry's operational challenges and opportunities, enabling the delivery of tailored solutions that drive success.

EXPERIENCE

OPERATIONS MANAGER

Regional Sports Network

2016 - Present

- Managed operational processes for live sports broadcasts, achieving a 20% increase in viewer ratings.
- Coordinated logistics for on-site production, ensuring all timelines were met.
- Implemented quality control measures to enhance broadcast standards.
- Developed training programs for staff to improve operational efficiency.
- Monitored audience engagement metrics to inform content strategies.
- Facilitated communication between production teams and external stakeholders.

JUNIOR OPERATIONS ANALYST

Sports Marketing Agency

2014 - 2016

- Supported daily operations and assisted in project management initiatives.
- Conducted market research to inform strategic decisions.
- Developed operational reports for management review.
- Collaborated with cross-functional teams to enhance service delivery.
- Monitored operational budgets and expenditures to ensure compliance.
- Assisted in the implementation of new operational policies.