

MICHAEL ANDERSON

Spa Therapist

- San Francisco, CA
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Dynamic Spa Therapist with a robust background in spa operations and client service excellence. Specialization in a wide range of massage techniques and wellness therapies aimed at promoting relaxation and well-being. Proven ability to create a harmonious and inviting environment that enhances the spa experience. Strong focus on understanding client needs and delivering exceptional service tailored to individual preferences.

WORK EXPERIENCE

Spa Therapist | Nirvana Spa

Jan 2022 – Present

- Provided exceptional massage and body treatments, ensuring client satisfaction.
- Engaged in ongoing training to refine techniques and introduce new services.
- Maintained compliance with health and safety regulations in treatment areas.
- Collaborated with wellness professionals to enhance service offerings.
- Organized client feedback sessions to improve service delivery.
- Achieved recognition for outstanding service in client testimonials.

Spa Attendant | Bliss Spa

Jul 2019 – Dec 2021

- Supported therapists in delivering high-quality treatments to clients.
- Maintained cleanliness and organization of treatment areas and supplies.
- Assisted in scheduling appointments and managing client flow.
- Participated in spa promotional events to engage potential clients.
- Contributed to maintaining a welcoming atmosphere for all clients.
- Received positive feedback from clients for exceptional service support.

SKILLS

Massage Therapy

Client Service

Wellness Program Development

Team Support

Health Compliance

Client Feedback Management

EDUCATION

Diploma in Spa Management

2020

Spa Academy

ACHIEVEMENTS

- Recognized for exceptional client service during quarterly performance evaluations.
- Contributed to a 25% increase in client referrals through positive experiences.
- Successfully implemented a new booking system that improved efficiency.

LANGUAGES

English

Spanish

French