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SKILLS

- Residential installations
- Customer engagement
- Troubleshooting
- Community outreach
- Technical documentation
- Continuous learning

EDUCATION

CERTIFICATION IN SOLAR ENERGY TECHNOLOGY, GREEN ENERGY INSTITUTE, 2019

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Achieved a 100% client satisfaction score based on post-installation surveys.
- Contributed to a project that reduced energy costs for clients by 25%.
- Recognized for outstanding service with the 'Customer Service Award' in 2023.

Michael Anderson

SOLAR PV TECHNICIAN

Proficient Solar PV Installer with a solid foundation in solar technology and a strong commitment to environmental sustainability. Extensive experience in residential and small commercial installations, focusing on customer satisfaction and system performance. Known for exceptional problem-solving skills and the ability to adapt to evolving project requirements. A collaborative team player who thrives in dynamic environments, with a passion for educating clients about renewable energy benefits.

EXPERIENCE

SOLAR PV TECHNICIAN

EcoSun Installations

2016 - Present

- Installed solar PV systems for residential clients, ensuring optimal functionality.
- Performed thorough inspections to assess system performance and safety.
- Engaged with clients to explain system benefits and maintenance procedures.
- Assisted in troubleshooting and repairing solar energy systems.
- Maintained accurate records of installations and customer interactions.
- Participated in community events to promote solar energy awareness.

APPRENTICE SOLAR INSTALLER

Sunny Days Solar

2014 - 2016

- Supported senior installers in the setup of residential solar systems.
- Prepared installation sites and ensured equipment readiness.
- Assisted with routine maintenance tasks and inspections.
- Documented installation processes and client feedback.
- Participated in training sessions to enhance technical skills.
- Promoted the benefits of solar energy in local community workshops.