

MICHAEL ANDERSON

Software Quality Engineer

- San Francisco, CA
- (555) 234-5678
- michael.anderson@email.com

Driven Software Quality Engineer with a focus on mobile application testing and over 5 years of experience in the technology sector. Proven ability to enhance user satisfaction by ensuring software reliability and performance through comprehensive testing strategies. Skilled in both manual and automated testing tools, with a strong commitment to quality assurance processes.

WORK EXPERIENCE

Software Quality Engineer | App Solutions LLC

Jan 2022 – Present

- Developed and executed testing strategies for mobile applications, ensuring compatibility across various devices.
- Implemented automated testing using Appium to enhance testing efficiency and coverage.
- Collaborated with developers to troubleshoot and resolve issues during development.
- Participated in user acceptance testing (UAT) to gather feedback from real users.
- Utilized analytics tools to assess app performance and user engagement metrics.
- Documented test results and communicated findings to stakeholders for continuous improvement.

QA Analyst | Tech Innovations Inc.

Jul 2019 – Dec 2021

- Executed manual and automated tests for mobile and web applications, ensuring high-quality releases.
- Assisted in developing test plans and test cases based on user stories and requirements.
- Maintained defect tracking and reporting using Bugzilla.
- Collaborated with cross-functional teams to improve software development processes.
- Participated in retrospective meetings to analyze testing outcomes and implement improvements.
- Provided feedback on application usability based on testing experiences.

SKILLS

Automated Testing

Appium

Mobile Testing

User Acceptance Testing

Agile Methodologies

Bug Tracking

EDUCATION

Bachelor of Science in Software Engineering

2016

Tech University

ACHIEVEMENTS

- Achieved a 95% pass rate in functional testing for key mobile applications.
- Recognized for exceptional performance with a 'Quality Excellence' award.
- Implemented a testing strategy that improved testing efficiency by 30%.

LANGUAGES

English

Spanish

French