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EXPERTISE SKILLS

- Automated Testing
- Selenium
- Performance Testing
- LoadRunner
- Google Analytics
- Regression Testing

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Bachelor of Arts in Computer Science, Tech University, 2016

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

SOFTWARE QUALITY ENGINEER

Detail-oriented Software Quality Engineer with 5 years of experience in the e-commerce sector. Expertise in developing and executing testing strategies that enhance user experience and ensure software reliability. Strong background in both manual and automated testing, with a focus on performance testing for web applications. Proven ability to identify issues early in the development process, reducing the overall cost of quality.

PROFESSIONAL EXPERIENCE

E-Shop Solutions

Mar 2018 - Present

Software Quality Engineer

- Conducted end-to-end testing for e-commerce applications, ensuring a seamless user experience across devices.
- Developed automation scripts using Selenium WebDriver to increase test coverage and efficiency.
- Participated in daily stand-up meetings to discuss testing progress and challenges with the development team.
- Utilized Google Analytics to track user behavior and inform testing strategies.
- Performed load testing using LoadRunner to ensure application scalability during peak shopping seasons.
- Documented testing processes and outcomes for stakeholder review and compliance.

Web Retailers Corp.

Dec 2015 - Jan 2018

Junior Software Quality Engineer

- Assisted in executing manual tests for web applications, reporting defects and issues to the development team.
- Participated in the development of test cases based on functional specifications provided by product managers.
- Maintained test documentation and provided regular updates on testing progress.
- Collaborated with UX designers to ensure that applications met user accessibility standards.
- Conducted regression testing for new releases to validate existing functionality.
- Engaged in knowledge-sharing sessions to promote best practices in testing within the team.

ACHIEVEMENTS

- Improved test automation efficiency by 50% through the implementation of a new framework.
- Recognized for outstanding team collaboration during the critical holiday sales period.
- Achieved a 98% pass rate in user acceptance testing (UAT) for major product launches.