



MICHAEL ANDERSON

Senior Software Quality Engineer

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SUMMARY

Dynamic Software Quality Engineer with over 6 years of experience in the IT industry, specializing in automated testing and quality assurance processes. Proven track record of improving software quality and performance through meticulous testing and innovative strategies. Expertise in developing automated testing frameworks and executing test plans that align with project objectives.

WORK EXPERIENCE

Senior Software Quality Engineer Tech Innovators Inc.

Jan 2023 - Present

- Designed and implemented an automated testing framework using Selenium, reducing manual testing time by 40%.
- Collaborated with development teams to define testing requirements and ensure quality standards were met throughout the software lifecycle.
- Developed comprehensive test plans and executed rigorous testing protocols for multiple software releases.
- Conducted performance testing using JMeter, identifying bottlenecks and improving application performance by 30%.
- Mentored junior QA engineers, enhancing team productivity and knowledge sharing.
- Utilized Jira for bug tracking and project management, ensuring transparency in the testing process.

Software Quality Engineer Global Solutions Co.

Jan 2020 - Dec 2022

- Executed manual and automated tests for web and mobile applications, validating functionality across platforms.
- Participated in code reviews and provided feedback to developers to enhance code quality.
- Maintained testing documentation and reports to track issues and improvements.
- Implemented continuous integration practices using Jenkins, improving deployment frequency by 25%.
- Analyzed test results and collaborated with stakeholders to prioritize bug fixes and enhancements.
- Assisted in the development of user acceptance testing (UAT) procedures for client-facing applications.

EDUCATION

Bachelor of Science in Computer Science, University of Technology, 2016

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Automated Testing, Selenium, JMeter, Continuous Integration, Agile Methodologies, Bug Tracking
- **Awards/Activities:** Received 'Employee of the Year' award for outstanding contributions to quality assurance processes.
- **Awards/Activities:** Successfully led a project that improved software release quality, reducing post-deployment defects by 50%.
- **Awards/Activities:** Implemented a new testing strategy that increased test coverage from 60% to 85% in six months.
- **Languages:** English, Spanish, French