MICHAEL
ANDERSON

Quality Assurance Engineer

- San Francisco, CA
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Detail-oriented Software Development Engineer with 3 years of experience specializing in quality assurance and testing. Proficient in designing automated test scripts and conducting thorough software testing to ensure product quality. Strong understanding of software development life cycles and methodologies, with a passion for improving processes and product outcomes. Proven ability to work collaboratively in fast-paced environments, ensuring timely delivery of software solutions.

WORK EXPERIENCE

Quality Assurance Engineer | Tech Quality Solutions   Jan 2022 – Present

- Developed and executed automated test scripts using Selenium, increasing test coverage by 50%.
- Collaborated with development teams to identify and resolve software defects, improving overall product quality.
- Participated in Agile ceremonies, enhancing communication and project alignment.
- Conducted performance and load testing to ensure application stability under stress.
- Documented test cases and results, ensuring clarity and transparency in quality assurance processes.
- Trained new team members on QA best practices and tools, promoting knowledge sharing.

Software Tester Intern | Startup Testing Hub   Jul 2019 – Dec 2021

- Assisted in manual testing of web applications, gaining foundational QA experience.
- Participated in test planning sessions, contributing to the development of testing strategies.
- Engaged in user feedback sessions to improve application usability.
- Documented defects and followed up on resolutions, enhancing the testing process.
- Collaborated with developers to ensure timely bug fixes and enhancements.
- Provided input on user experience improvements based on testing outcomes.

SKILLS

Selenium   Agile   Testing   Java   QA Best Practices   Documentation

EDUCATION

Bachelor of Science in Computer Engineering   2015 – 2019
Quality University

ACHIEVEMENTS

- Achieved a 95% defect detection rate during testing phases.
- Recognized for outstanding performance in QA during annual review.
- Contributed to a project that won 'Best Software Quality' award.

LANGUAGES

English   Spanish   French