

# MICHAEL ANDERSON

Senior Software Automation Engineer

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Proactive Software Automation Engineer with 9 years of experience in the telecommunications industry, specializing in the automation of testing processes for complex systems. My expertise encompasses the design and implementation of automated test frameworks that ensure the reliability and performance of telecommunications applications. I have a strong background in both manual and automated testing, allowing me to effectively identify issues and provide solutions that improve system performance.

## WORK EXPERIENCE

### Senior Software Automation Engineer | Telecom Innovations Corp.

Jan 2022 – Present

- Developed and maintained automated testing frameworks for telecommunications applications, leading to a 40% reduction in testing time.
- Collaborated with development teams to integrate automated tests into the CI/CD pipeline, enhancing deployment efficiency.
- Conducted performance testing to identify and resolve system bottlenecks, improving application reliability.
- Mentored junior engineers on automation best practices and tools, fostering a culture of continuous improvement.
- Analyzed testing metrics to provide insights for process optimization.
- Engaged in Agile methodologies to drive project success and ensure timely delivery.

### Software Tester | Mobile Telecom Solutions

Jul 2019 – Dec 2021

- Executed manual and automated tests for telecom applications, ensuring quality and reliability.
- Participated in the development of automated test scripts using Selenium and JUnit.
- Documented test cases and results to provide clear insights into testing progress.
- Collaborated with cross-functional teams to troubleshoot and resolve defects efficiently.
- Maintained testing documentation and contributed to process improvements.
- Participated in user acceptance testing (UAT) to validate application functionality.

## SKILLS

Selenium JUnit CI/CD Agile Performance Testing Telecommunications QA

## EDUCATION

### Bachelor of Science in Telecommunications Engineering

2015 – 2019

Institute of Technology

## ACHIEVEMENTS

- Improved testing efficiency by 40% through the development of automated frameworks.
- Recognized for outstanding performance and contributions to the automation team.
- Played a key role in a project that enhanced system performance by 20% during peak usage.

## LANGUAGES

English Spanish French