



MICHAEL ANDERSON

Social Work Manager

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SUMMARY

Visionary Social Work Manager with over a decade of experience in leading multidisciplinary teams in the delivery of comprehensive social services. Expertise in program development, strategic planning, and advocacy for vulnerable populations. Proven track record in enhancing service delivery systems and fostering community partnerships to address systemic issues. Proficient in utilizing data-driven methodologies to assess program effectiveness and implement evidence-based practices.

WORK EXPERIENCE

Social Work Manager Community Care Services

Jan 2023 - Present

- Directed a team of 15 social workers and support staff in the delivery of services to over 2,000 clients annually.
- Implemented a new case management system, improving client tracking and service delivery efficiency by 30%.
- Facilitated training sessions on trauma-informed care, enhancing staff competencies and client outcomes.
- Developed community outreach programs that increased service access by 25% among marginalized populations.
- Conducted regular assessments and evaluations to ensure compliance with state and federal regulations.
- Established partnerships with local organizations, fostering collaborative initiatives that addressed community needs.

Senior Social Worker City Health Department

Jan 2020 - Dec 2022

- Managed complex cases involving mental health, substance abuse, and family dynamics for a diverse client base.
 - Developed individualized care plans in collaboration with clients, families, and healthcare providers.
 - Utilized quantitative and qualitative data to inform policy recommendations and program improvements.
 - Participated in multidisciplinary team meetings to coordinate comprehensive care strategies.
 - Mentored junior social workers, providing guidance on best practices and professional development.
 - Advocated for clients' rights and access to resources within the healthcare system.
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EDUCATION

Master of Social Work, University of California, Berkeley

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** program development, strategic planning, data analysis, team leadership, community outreach, advocacy
- **Awards/Activities:** Received the Excellence in Social Work Award for outstanding service delivery in 2021.
- **Awards/Activities:** Increased client satisfaction ratings by 40% through enhanced service delivery initiatives.
- **Awards/Activities:** Successfully secured \$500,000 in grant funding for innovative community programs.
- **Languages:** English, Spanish, French