



# MICHAEL ANDERSON

## Senior Social Program Manager

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### SUMMARY

Transformative leader with over a decade of experience in social program management, dedicated to driving impactful community initiatives. Expertise in stakeholder engagement, program design, and strategic implementation has consistently resulted in enhanced service delivery and measurable outcomes. Proven ability to navigate complex social landscapes while fostering collaboration among diverse groups. Exceptional analytical skills allow for the identification of key areas for improvement and innovation.

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### WORK EXPERIENCE

#### Senior Social Program Manager **Community Solutions Inc.**

*Jan 2023 - Present*

- Led a team of 15 in the development and execution of community outreach initiatives.
- Implemented a new data tracking system that increased program participation by 30%.
- Established partnerships with local organizations to enhance resource availability.
- Conducted comprehensive needs assessments to tailor programs effectively.
- Managed a \$1.5 million budget, ensuring fiscal responsibility and accountability.
- Presented program outcomes to stakeholders, securing continued funding for future initiatives.

#### Social Program Coordinator **United Community Services**

*Jan 2020 - Dec 2022*

- Coordinated multi-faceted social programs targeting youth engagement.
  - Developed training materials for staff and volunteers to enhance program delivery.
  - Facilitated workshops that improved participant skills and community involvement.
  - Monitored program effectiveness through qualitative and quantitative metrics.
  - Collaborated with government agencies to align services with community needs.
  - Authored grant proposals that resulted in \$500,000 in funding.
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### EDUCATION

#### Master of Social Work, **University of Michigan**

*Sep 2019 - Oct 2020*

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### ADDITIONAL INFORMATION

- **Technical Skills:** program management, stakeholder engagement, data analysis, budget management, grant writing, community outreach
- **Awards/Activities:** Increased program engagement by 40% through strategic marketing initiatives.
- **Awards/Activities:** Recognized as Employee of the Year for outstanding leadership in 2022.
- **Awards/Activities:** Successfully launched a new initiative that provided services to over 1,000 families.
- **Languages:** English, Spanish, French