

MICHAEL ANDERSON

Social Housing Program Director

- San Francisco, CA
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Experienced Social Housing Manager with a proven ability to implement effective housing solutions for low-income communities. Over seven years of experience in program management, community outreach, and compliance oversight. Demonstrated success in developing initiatives that enhance housing access and improve living conditions for residents. Skilled in coordinating with multiple stakeholders, including government agencies and non-profits, to achieve common goals.

WORK EXPERIENCE

Social Housing Program Director | Community Development Agency

Jan 2022 – Present

- Directed social housing programs serving over 800 families in need.
- Implemented a client management system that improved service delivery times by 35%.
- Collaborated with local organizations to enhance support services for residents.
- Managed a team of housing coordinators, fostering a positive work environment.
- Conducted training on compliance and best practices for staff.
- Monitored program outcomes, providing strategic recommendations for improvements.

Housing Compliance Specialist | State Department of Housing

Jul 2019 – Dec 2021

- Ensured compliance with state and federal housing regulations across multiple programs.
- Conducted audits that maintained a 97% compliance rate.
- Provided technical assistance to local housing authorities.
- Developed educational materials for stakeholders on compliance requirements.
- Collaborated with advocacy groups to promote housing rights.
- Monitored legislative changes and their impact on housing policies.

SKILLS

Program Management

Community Outreach

Compliance Oversight

Team Leadership

Stakeholder Engagement

Data Management

EDUCATION

Bachelor of Arts in Public Policy

2015 – 2019

University of North Carolina

ACHIEVEMENTS

- Awarded 'Best Practice Award' for innovative program implementation in 2023.
- Increased resident satisfaction scores by 25% through improved service delivery.
- Secured additional funding for housing initiatives through successful grant applications.

LANGUAGES

English

Spanish

French