



Michael ANDERSON

SOC ANALYST

Dedicated SOC Analyst with 6 years of experience in the retail sector, focused on securing point-of-sale systems and protecting customer data. Strong background in monitoring network traffic and analyzing security incidents to prevent data breaches. Proficient in using SIEM tools and conducting forensic investigations. Adept at collaborating with various departments to implement security measures and improve awareness of cybersecurity risks.

CONTACT

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SKILLS

- POS Security
- Incident Response
- Forensics
- SIEM
- Data Protection
- Security Awareness Training

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF SCIENCE IN
INFORMATION SECURITY, UNIVERSITY
OF RETAIL MANAGEMENT, 2016**

ACHIEVEMENTS

- Reduced data breach incidents by 35% through improved monitoring.
- Awarded 'Employee of the Year' for excellence in security management.
- Successfully led a team project that enhanced security protocols across locations.

WORK EXPERIENCE

SOC ANALYST

RetailGuard Technologies

2020 - 2025

- Monitored security alerts from POS systems to identify potential breaches.
- Conducted forensic investigations into data breach incidents.
- Collaborated with IT and operations teams to implement security measures.
- Developed response plans for handling security incidents effectively.
- Trained staff on security protocols and incident reporting procedures.
- Participated in quarterly security audits to assess compliance.

SECURITY ANALYST

ShopSecure Inc.

2015 - 2020

- Assisted in monitoring network traffic and identifying security threats.
- Participated in incident response activities and documented findings.
- Supported the implementation of new security technologies within the retail environment.
- Engaged in regular training sessions on cybersecurity best practices.
- Collaborated with vendors to ensure secure transactions.
- Maintained incident logs and security documentation for audits.