

MICHAEL ANDERSON

Site Reliability Engineer

- San Francisco, CA
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Enthusiastic Site Reliability Engineer with 2 years of experience in the retail sector, focused on optimizing e-commerce platforms for improved customer experiences. My background in computer science has equipped me with the necessary skills to automate processes and monitor system performance effectively. I am passionate about utilizing cloud technologies and DevOps practices to enhance operational efficiency.

WORK EXPERIENCE

Site Reliability Engineer | Retail Innovations LLC

Jan 2022 – Present

- Implemented CI/CD pipelines that reduced deployment times by 40%.
- Automated monitoring setups using CloudWatch, improving system visibility.
- Collaborated with development teams to ensure high availability of e-commerce platforms.
- Managed cloud infrastructure on AWS, optimizing performance and costs.
- Conducted post-mortem analyses on incidents to drive continual improvement.
- Engaged in knowledge sharing sessions to enhance team capabilities.

Junior Systems Administrator | E-Comm Solutions Inc.

Jul 2019 – Dec 2021

- Assisted in server management and configuration for e-commerce applications.
- Automated backup processes which improved data recovery times.
- Monitored system performance, ensuring proactive issue resolution.
- Provided support for incident management and troubleshooting.
- Documented system changes and processes for knowledge sharing.
- Engaged in team meetings to discuss performance improvements.

SKILLS

AWS CI/CD Monitoring Automation E-commerce Platforms Incident Management Cloud Technologies

EDUCATION

Bachelor of Science in Computer Science

2019

City University

ACHIEVEMENTS

- Recognized for optimizing deployment processes that improved overall system reliability.
- Awarded 'Rising Star' for contributions to team success in project delivery.
- Successfully completed a certification in Cloud Fundamentals.

LANGUAGES

English Spanish French