



# MICHAEL ANDERSON

## Site Reliability Engineer

Dynamic Site Reliability Engineer with 3 years of experience in the gaming industry, focusing on ensuring high availability and performance of online gaming platforms. My passion for technology and gaming drives my commitment to creating seamless user experiences. I have hands-on experience with cloud infrastructure and container orchestration, enabling me to design scalable and resilient systems.

### CONTACT

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San Francisco, CA

### EDUCATION

#### Bachelor of Science in Computer Science

Game University  
2018

### SKILLS

- AWS
- Docker
- Monitoring
- Incident Management
- Automation
- Performance Tuning
- Cloud Infrastructure

### LANGUAGES

- English
- Spanish
- French

### WORK EXPERIENCE

#### Site Reliability Engineer

2020-2023

Epic Gaming Studios

- Implemented monitoring solutions that improved system performance visibility.
- Automated deployment processes using Docker, reducing downtime during releases.
- Collaborated with gaming developers to enhance game stability and performance.
- Managed cloud infrastructure on AWS, optimizing costs and improving user experience.
- Conducted post-incident reviews to identify areas for improvement.
- Engaged in capacity planning to support user growth and system demands.

#### DevOps Engineer

2019-2020

Game Development Co.

- Supported the deployment of online games, ensuring high availability during peak times.
- Monitored application performance using New Relic, achieving 99.7% uptime.
- Automated backup processes, reducing data loss risk significantly.
- Collaborated with QA teams to ensure game quality and performance.
- Participated in incident response efforts, minimizing impact to players.
- Provided training on best practices in site reliability for new team members.

### ACHIEVEMENTS

- Recognized for developing a monitoring tool that improved incident response time by 50%.
- Successfully led a project that enhanced game availability during major releases.
- Contributed to a significant increase in player satisfaction ratings.