



Michael ANDERSON

SITE RELIABILITY ENGINEER

Innovative Site Reliability Engineer with 4 years of experience in the healthcare sector, committed to ensuring the reliability and security of mission-critical applications. My background includes implementing robust monitoring solutions and automating operational processes to enhance efficiency and compliance. I have worked closely with healthcare providers to understand their unique challenges, tailoring solutions that meet regulatory standards while improving service availability.

CONTACT

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SKILLS

- Azure
- Monitoring
- HIPAA Compliance
- Automation
- Security
- Incident Management
- Performance Tuning

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF SCIENCE IN
INFORMATION SYSTEMS, HEALTH
UNIVERSITY, 2016**

ACHIEVEMENTS

- Recognized for leading a project that improved system uptime by 25%.
- Awarded 'Best Innovator' for contributions to reliable healthcare solutions.
- Successfully completed a certification in Cloud Security, enhancing system protection.

WORK EXPERIENCE

SITE RELIABILITY ENGINEER

HealthTech Innovations

2020 - 2025

- Developed and managed cloud infrastructure on Azure, ensuring compliance with HIPAA regulations.
- Implemented monitoring solutions that improved system visibility and reduced response times by 30%.
- Automated deployment processes, decreasing downtime during updates by 50%.
- Collaborated with application developers to optimize performance of health applications.
- Conducted security assessments to identify vulnerabilities in systems.
- Engaged in incident management, successfully reducing service interruptions.

SYSTEMS ENGINEER

Wellness Systems Inc.

2015 - 2020

- Managed the deployment of health applications, ensuring high availability and performance.
- Implemented backup and disaster recovery solutions, achieving 99.9% data recovery success.
- Monitored system performance using New Relic, enabling proactive issue resolution.
- Participated in compliance audits, ensuring adherence to healthcare regulations.
- Provided training for staff on system usage and best practices.
- Engaged in capacity planning to support growing user demands.