

MICHAEL ANDERSON

Shipping Operations Manager

- San Francisco, CA
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Experienced Shipping Operations Manager focused on enhancing logistics operations through strategic planning and execution. Possesses a proven background in managing shipping processes from inception to completion, ensuring compliance with regulatory standards while maximizing efficiency. Strong analytical skills facilitate the identification of opportunities for process improvement and cost reduction. Demonstrated ability to lead teams in achieving operational goals and delivering exceptional service.

WORK EXPERIENCE

Shipping Operations Manager | Integrated Freight Solutions

Jan 2022 – Present

- Managed all aspects of shipping operations, ensuring timely delivery of goods.
- Implemented process improvements that reduced shipping costs by 20%.
- Oversaw the training and development of logistics personnel.
- Collaborated with sales and operations to align shipping strategies.
- Conducted safety audits to ensure compliance with regulations.
- Analyzed shipping data to identify trends and improve performance.

Logistics Associate | Transport Solutions Inc.

Jul 2019 – Dec 2021

- Assisted in coordinating shipments and maintaining inventory records.
- Monitored shipping schedules to ensure timely deliveries.
- Communicated with vendors to resolve shipping issues.
- Prepared shipping documentation and compliance reports.
- Participated in logistics planning meetings to optimize operations.
- Provided support to customer service with shipping inquiries.

SKILLS

logistics management

process improvement

team leadership

data analysis

regulatory compliance

customer service

EDUCATION

Bachelor of Science in Logistics and Supply Chain Management

2015 – 2019

National University

ACHIEVEMENTS

- Successfully reduced shipping delays by 30% through operational adjustments.
- Recognized for outstanding performance in logistics and customer service.
- Developed a standard operating procedure manual that improved operational consistency.

LANGUAGES

English

Spanish

French