

MICHAEL ANDERSON

Freight Forwarding Manager

- San Francisco, CA
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Dedicated and knowledgeable Shipping Executive with a robust track record in the freight forwarding industry. Expertise in managing complex shipping logistics and ensuring compliance with international shipping laws and regulations. Known for excellent negotiation skills and the ability to build strong relationships with carriers and clients. Proficient in utilizing logistics management software and data analysis tools to enhance shipping efficiency and reduce costs.

WORK EXPERIENCE

Freight Forwarding Manager | Cargo Masters Inc.

Jan 2022 – Present

- Managed freight forwarding operations, overseeing a team of logistics specialists.
- Negotiated contracts with carriers, achieving favorable rates for clients.
- Ensured compliance with international shipping regulations, mitigating risks.
- Implemented tracking systems that improved shipment visibility by 40%.
- Coordinated with customs to expedite clearance processes, reducing delays.
- Analyzed market trends to adjust pricing strategies and service offerings.

Logistics Coordinator | Express Freight Solutions

Jul 2019 – Dec 2021

- Coordinated logistics for freight shipments, ensuring timely delivery.
- Maintained accurate shipping documentation for compliance with regulations.
- Collaborated with clients to provide updates on shipment status.
- Utilized software tools to monitor shipment progress and manage logistics data.
- Assisted in developing operational procedures to enhance efficiency.
- Participated in training programs to improve team performance.

SKILLS

Freight Forwarding

Negotiation Skills

Compliance Management

Data Analysis

Team Leadership

Customer Service

EDUCATION

Bachelor of Science in International Business

2015 – 2019

University of Florida

ACHIEVEMENTS

- Increased customer satisfaction ratings by 30% through improved communication.
- Recognized as Employee of the Month for exceptional performance in logistics.
- Successfully reduced shipping costs by 20% through strategic negotiations.

LANGUAGES

English

Spanish

French