



# MICHAEL ANDERSON

## Participatory Shelter Facilitator

Dedicated and compassionate Shelter and Camp Management Officer with a strong focus on community-driven approaches in shelter management. Extensive experience working with vulnerable populations in both urban and rural settings, ensuring that their rights and needs are prioritized. Proven expertise in facilitating community engagements that empower residents to participate actively in their recovery.

### WORK EXPERIENCE

#### Participatory Shelter Facilitator

2020-2023

Norwegian Refugee Council

- Facilitated participatory assessments to identify shelter needs and preferences of residents.
- Engaged community members in the design and implementation of shelter solutions.
- Organized training workshops focused on community empowerment and leadership.
- Collaborated with local NGOs to enhance service provision and resource sharing.
- Monitored shelter conditions and gathered feedback for program improvement.
- Prepared reports on community engagement outcomes for stakeholders.

#### Camp Management Assistant

2019-2020

Plan International

- Supported the management of camp operations, ensuring the delivery of essential services.
- Conducted surveys to assess the needs of shelter residents and report findings.
- Engaged with local leaders to facilitate collaboration and resource sharing.
- Assisted in organizing community events to promote social cohesion.
- Monitored and reported on shelter conditions, ensuring compliance with standards.
- Participated in training sessions aimed at enhancing local staff capabilities.

### ACHIEVEMENTS

- Increased resident participation in shelter management by 50% through community-driven initiatives.
- Recognized for excellence in community engagement by the International Federation of Red Cross and Red Crescent Societies.
- Successfully implemented a resource-sharing program that improved access to services for 2,000 individuals.

### CONTACT

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### EDUCATION

#### Bachelor of Science in Community Development

University of Toronto  
2016-2020

### SKILLS

- community engagement
- participatory assessment
- training facilitation
- resource sharing
- monitoring and evaluation
- advocacy

### LANGUAGES

- English
- Spanish
- French