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EXPERTISE SKILLS

- geriatric care
- dementia management
- team training
- care planning
- resident advocacy
- communication

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Diploma in Geriatric Care, College of Example, 2011

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

SENIOR SUPPORT WORKER

Dynamic Senior Support Worker specializing in elderly care and gerontology, with over 12 years of experience in delivering compassionate and personalized assistance to seniors. Expertise in creating and implementing care plans that address the diverse needs of aging clients. Strong background in managing dementia and Alzheimer's care, ensuring dignity and quality of life for clients.

PROFESSIONAL EXPERIENCE

Elderly Care Home

Mar 2018 - Present

Senior Support Worker

- Developed individualized care plans for residents with varying needs.
- Oversaw daily care routines and ensured adherence to care standards.
- Trained staff in specialized dementia care techniques.
- Facilitated communication between residents and healthcare providers.
- Implemented safety protocols to enhance resident wellbeing.
- Organized activities to improve social engagement among residents.

Senior Living Services

Dec 2015 - Jan 2018

Support Worker

- Assisted elderly clients with daily living tasks and personal care.
- Maintained detailed records of client health and progress.
- Coordinated with family members to address client concerns.
- Participated in care team meetings to discuss client needs.
- Educated clients on health and wellness practices.
- Promoted independence through skills training.

ACHIEVEMENTS

- Recognized for implementing a resident engagement program that improved satisfaction rates by 40%.
- Achieved a 95% compliance rate in care audits conducted by regulatory bodies.
- Presented at a national conference on innovative practices in elderly care.