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EXPERTISE SKILLS

- Child Welfare
- Program Management
- Policy Implementation
- Team Supervision
- Community Engagement
- Data Analysis

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Master of Social Work (MSW),
Boston College

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

SENIOR SOCIAL WORK MANAGER

Dynamic Senior Social Work Manager with a robust background in child welfare and family services, possessing over 12 years of experience in program management and policy implementation. Recognized for developing comprehensive service models that prioritize child safety and family stability. Expertise in conducting needs assessments and driving strategic initiatives that enhance service delivery and outcomes for children and families.

PROFESSIONAL EXPERIENCE

Child and Family Services Agency

Mar 2018 - Present

Senior Social Work Manager

- Implemented family-centered practice models to improve client engagement.
- Managed a diverse team of social workers focused on child welfare.
- Conducted training on child protection policies and procedures.
- Collaborated with schools and community organizations for service integration.
- Led case reviews to ensure compliance with state regulations.
- Developed outreach programs targeting at-risk families.

Safe Haven Child Services

Dec 2015 - Jan 2018

Child Welfare Supervisor

- Supervised case management teams in child welfare investigations.
- Facilitated family reunification planning and support.
- Prepared reports for court hearings and legal proceedings.
- Advocated for policy changes to improve child welfare practices.
- Engaged in community outreach to raise awareness of child welfare issues.
- Utilized data analysis to track case outcomes and trends.

ACHIEVEMENTS

- Increased family reunification rates by 25% through targeted interventions.
- Recognized for excellence in child welfare advocacy by state agency.
- Successfully implemented a new case management system that improved efficiency.