



MICHAEL ANDERSON

Senior Rail Operations Manager

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SUMMARY

Distinguished Senior Rail Operations Manager with over 15 years of experience in optimizing railway logistics and enhancing operational efficiency. Demonstrated expertise in managing multimodal transportation networks, ensuring compliance with safety regulations, and implementing innovative solutions to streamline operations. Proven track record of leading cross-functional teams to achieve strategic objectives, while fostering a culture of continuous improvement.

WORK EXPERIENCE

Senior Rail Operations Manager Global Rail Solutions

Jan 2023 - Present

- Directed daily rail operations across multiple regions, ensuring timely and efficient service delivery.
- Implemented advanced scheduling systems that improved on-time performance by 20%.
- Managed a team of 50+ staff, fostering professional development through targeted training programs.
- Developed and enforced safety protocols that resulted in a 30% reduction in incidents.
- Collaborated with engineering teams to enhance infrastructure reliability and capacity.
- Analyzed operational data to identify trends and optimize resource allocation.

Rail Operations Supervisor National Freight Railways

Jan 2020 - Dec 2022

- Supervised daily rail operations, ensuring adherence to safety and efficiency standards.
 - Coordinated logistics for freight movement, achieving a 15% increase in throughput.
 - Led incident response initiatives, reducing emergency response time by 25%.
 - Implemented maintenance scheduling systems that extended asset lifespan.
 - Conducted performance reviews and provided actionable feedback to improve team productivity.
 - Engaged with local authorities to ensure compliance with regulatory requirements.
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EDUCATION

Master of Business Administration, Transportation Management, University of Chicago

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Rail Operations, Logistics Management, Safety Compliance, Team Leadership, Data Analysis, Project Management
- **Awards/Activities:** Achieved a cost reduction of 15% through operational efficiencies and process improvements.
- **Awards/Activities:** Recognized as Employee of the Year for outstanding contributions to service excellence.
- **Awards/Activities:** Successfully led a project that increased customer satisfaction scores by 40%.
- **Languages:** English, Spanish, French