



# MICHAEL ANDERSON

## Senior Personal Care Manager

Dedicated Senior Personal Care Manager with a specialization in rehabilitation services and post-acute care management. Extensive experience in creating and implementing rehabilitation programs that cater to the unique needs of patients recovering from surgery, injury, or illness. Proven ability to collaborate effectively with multidisciplinary teams to ensure comprehensive care delivery and optimal patient outcomes.

### WORK EXPERIENCE

#### Senior Personal Care Manager

2020-2023

RehabCare Services

- Managed rehabilitation services for patients recovering from various medical conditions.
- Developed individualized rehabilitation care plans that promoted recovery and independence.
- Collaborated with physical and occupational therapists to optimize patient outcomes.
- Utilized rehabilitation management software to track patient progress and adjust care plans.
- Conducted family education sessions to support recovery at home.
- Implemented quality improvement initiatives that enhanced patient satisfaction by 25%.

#### Rehabilitation Coordinator

2019-2020

Post-Acute Care Center

- Coordinated rehabilitation services for a diverse patient population.
- Engaged in case management practices to facilitate smooth transitions of care.
- Developed community partnerships to enhance rehabilitation service availability.
- Monitored compliance with rehabilitation standards and protocols.
- Facilitated workshops for families on supporting rehabilitation at home.
- Utilized data analysis to track rehabilitation outcomes and improve service delivery.

### ACHIEVEMENTS

- Received 'Excellence in Rehabilitation Care' award for outstanding service delivery.
- Successfully implemented a new rehabilitation program that improved patient recovery times by 20%.
- Increased patient satisfaction scores by 30% through enhanced service delivery initiatives.

### CONTACT

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### EDUCATION

#### Bachelor of Science in Rehabilitation Science

University of Health Studies  
2016-2020

### SKILLS

- rehabilitation management
- patient education
- multidisciplinary collaboration
- quality improvement
- data analysis
- care coordination

### LANGUAGES

- English
- Spanish
- French