



Michael ANDERSON

SENIOR PERSONAL CARE MANAGER

Results-oriented Senior Personal Care Manager with a focus on pediatric care management and family support. Proven expertise in developing tailored care programs that address the unique needs of children and their families. Strong ability to collaborate with healthcare providers and community resources to ensure comprehensive service delivery. Committed to promoting health education and empowering families through support and guidance.

CONTACT

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- 📍 San Francisco, CA

SKILLS

- pediatric care management
- family support
- health education
- care coordination
- data analytics
- community collaboration

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN CHILD DEVELOPMENT, UNIVERSITY OF FAMILY STUDIES

ACHIEVEMENTS

- Received 'Excellence in Pediatric Care' award for outstanding service delivery.
- Increased family engagement scores by 40% through targeted outreach efforts.
- Successfully implemented a new care coordination strategy that improved health outcomes for children by 25%.

WORK EXPERIENCE

SENIOR PERSONAL CARE MANAGER

KidsCare Services

2020 - 2025

- Led a team of personal care assistants in delivering specialized care for pediatric patients.
- Developed individualized care plans based on comprehensive assessments of children's needs.
- Utilized pediatric care software to track patient progress and outcomes.
- Conducted family education sessions to empower parents and caregivers.
- Coordinated with schools and community organizations to enhance service delivery.
- Implemented quality improvement initiatives that increased patient satisfaction by 30%.

PEDIATRIC CARE COORDINATOR

Family Health Network

2015 - 2020

- Managed care coordination for children with complex health needs.
- Engaged in collaborative case management with healthcare professionals to optimize care.
- Developed community-based programs to support children and families.
- Monitored compliance with pediatric care standards and protocols.
- Facilitated workshops to educate families on health management strategies.
- Utilized data analytics to track and improve service delivery metrics.