



# Michael ANDERSON

## DIGITAL PROGRAM MANAGER

Innovative humanitarian aid professional with a focus on leveraging technology to enhance program delivery and community engagement. Expertise in developing digital platforms that facilitate real-time monitoring and feedback from beneficiaries. Proven ability to manage multi-disciplinary teams and foster an environment of creativity and collaboration. Committed to addressing the unique challenges faced by displaced populations through tailored interventions.

### CONTACT

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### SKILLS

- Digital solutions
- Program management
- Team leadership
- Grant writing
- Community engagement
- Data analysis

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF ARTS IN  
COMMUNICATION, UNIVERSITY OF  
CALIFORNIA, BERKELEY**

### ACHIEVEMENTS

- Successfully launched a mobile app that improved communication with beneficiaries by 40%.
- Received 'Innovator Award' for excellence in integrating technology into humanitarian efforts.
- Increased funding for digital projects by 50% through effective grant proposals.

### WORK EXPERIENCE

#### DIGITAL PROGRAM MANAGER

Tech for Good

2020 - 2025

- Developed and managed digital platforms for tracking aid distribution and beneficiary feedback.
- Led a team of developers and field staff to implement technology-driven solutions.
- Secured funding for digital initiatives, increasing program budget by 30%.
- Conducted training for staff on utilizing technology in humanitarian work.
- Collaborated with IT specialists to ensure data security and integrity.
- Analyzed user feedback to continuously improve digital tools and interfaces.

#### HUMANITARIAN AID OFFICER

Relief International

2015 - 2020

- Coordinated logistics for humanitarian aid distribution in refugee camps.
- Conducted assessments to identify the needs of displaced populations.
- Engaged with community leaders to foster trust and collaboration.
- Monitored program implementation to ensure adherence to standards.
- Developed communication materials to raise awareness of aid programs.
- Facilitated community meetings to gather feedback on services provided.