

MICHAEL ANDERSON

Food and Beverage Manager

- San Francisco, CA
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Dedicated Senior Hospitality Manager with a comprehensive background in food and beverage management within high-volume establishments. Expertise in culinary operations, event planning, and guest relations, ensuring exceptional dining experiences that align with brand standards. Proven ability to lead kitchen and service teams towards achieving operational excellence while fostering a culture of collaboration and creativity.

WORK EXPERIENCE

Food and Beverage Manager | Gourmet Dining Experiences

Jan 2022 – Present

- Managed all aspects of food and beverage operations for a high-end restaurant.
- Developed seasonal menus that increased guest satisfaction ratings by 20%.
- Trained staff on culinary techniques and service excellence.
- Oversaw vendor relationships to ensure quality ingredients and cost efficiency.
- Implemented inventory management systems that reduced waste by 30%.
- Coordinated special events, enhancing the restaurant's reputation.

Catering Coordinator | Eventful Catering

Jul 2019 – Dec 2021

- Coordinated catering services for events, ensuring seamless execution and guest satisfaction.
- Developed customized menus in collaboration with clients.
- Managed vendor relationships for catering supplies and services.
- Oversaw staff training for catering events, ensuring service excellence.
- Conducted post-event evaluations to improve future offerings.
- Engaged with clients to ensure all requirements were met and exceeded.

SKILLS

Food and Beverage Management

Event Planning

Team Leadership

Menu Development

Quality Control

Customer Engagement

EDUCATION

Bachelor of Arts in Culinary Management

2015 – 2019

Culinary Institute of Excellence

ACHIEVEMENTS

- Achieved a 30% increase in catering sales through strategic marketing initiatives.
- Recognized for excellence in food quality and service at industry awards.
- Developed a staff training program that reduced employee turnover by 15%.

LANGUAGES

English

Spanish

French