



MICHAEL ANDERSON

Senior Care Program Manager

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SUMMARY

Dynamic and results-oriented Senior Care Program Manager with over a decade of progressive leadership experience in the healthcare sector. Demonstrates a profound commitment to enhancing patient care through innovative program development and strategic resource management. Expertise in establishing multidisciplinary teams to optimize service delivery and improve health outcomes for vulnerable populations.

WORK EXPERIENCE

Senior Care Program Manager Innovative Health Solutions

Jan 2023 - Present

- Developed and implemented comprehensive care programs for seniors, resulting in a 30% increase in patient satisfaction.
- Led a team of 15 healthcare professionals, enhancing collaboration and communication across departments.
- Utilized data analytics to track program performance, identifying key areas for improvement.
- Established partnerships with local organizations to enhance community outreach and resource availability.
- Managed a budget of \$2 million, ensuring cost-effective program delivery while maintaining quality standards.
- Conducted training sessions for staff on best practices in senior care management.

Program Coordinator Community Care Network

Jan 2020 - Dec 2022

- Coordinated care initiatives for diverse populations, improving access to services by 25%.
 - Implemented quality improvement projects that reduced hospital readmission rates by 15%.
 - Facilitated workshops for caregivers, enhancing their skills and knowledge base.
 - Monitored compliance with state and federal regulations, ensuring program integrity.
 - Developed educational materials for patients and families to support informed care decisions.
 - Conducted needs assessments to tailor programs to community requirements.
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EDUCATION

Master of Public Health, University of California, 2016

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Program Development, Team Leadership, Data Analytics, Budget Management, Quality Improvement, Regulatory Compliance
- **Awards/Activities:** Awarded 'Innovator of the Year' by the National Association of Senior Care.
- **Awards/Activities:** Successfully led a project that increased senior program enrollment by 40% within one year.
- **Awards/Activities:** Recognized for excellence in community partnership development at the Annual Healthcare Conference.
- **Languages:** English, Spanish, French