

MICHAEL ANDERSON

Senior Care Program Coordinator

- San Francisco, CA
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Proficient Senior Care Program Coordinator with a focus on enhancing end-of-life care for seniors through compassionate and dignified service delivery. Expertise in developing programs that support patients and families during critical transitions in care. Recognized for the ability to collaborate effectively with healthcare teams to ensure comprehensive and personalized care plans.

WORK EXPERIENCE

Senior Care Program Coordinator | Compassionate Care Services

Jan 2022 – Present

- Developed and implemented end-of-life care programs tailored to individual patient needs.
- Collaborated with interdisciplinary teams to create comprehensive care plans.
- Conducted training sessions for staff on palliative care best practices.
- Monitored program effectiveness through patient and family feedback.
- Engaged with community organizations to promote awareness of hospice services.
- Facilitated support groups for families navigating end-of-life issues.

Palliative Care Coordinator | End-of-Life Care Solutions

Jul 2019 – Dec 2021

- Managed care transitions for patients in hospice settings, ensuring quality service delivery.
- Trained staff on the importance of empathy and communication in end-of-life care.
- Developed partnerships with local health services to enhance patient support.
- Evaluated program outcomes to ensure alignment with best practices.
- Coordinated family meetings to discuss care options and emotional support.
- Implemented feedback systems to continuously improve end-of-life services.

SKILLS

End-of-Life Care

Palliative Care

Program Development

Staff Training

Patient Advocacy

Community Engagement

EDUCATION

Master of Science in Nursing

2015

University of North Carolina

ACHIEVEMENTS

- Received the "Compassionate Care Award" from the National Hospice Organization.
- Increased patient and family satisfaction scores by 40% through program enhancements.
- Successfully led a project that improved care coordination in hospice settings.

LANGUAGES

English

Spanish

French