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SKILLS

- Telehealth
- Program Development
- Data Analysis
- Technology Integration
- Staff Training
- Compliance

EDUCATION

**MASTER OF HEALTH INFORMATICS,
UNIVERSITY OF ILLINOIS, 2018**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Increased telehealth service utilization by 50% within the first year of implementation.
- Received recognition for innovative practices in senior care from the National Association of Geriatrics.
- Successfully secured funding for technology enhancements to improve patient care.

Michael Anderson

SENIOR CARE PROGRAM COORDINATOR

Innovative Senior Care Program Coordinator with a focused expertise in integrating technology into senior care to enhance service delivery and patient engagement. Known for developing programs that leverage telehealth solutions to improve access to care for elderly populations. Strong analytical skills utilized to assess program outcomes and optimize resource utilization. Proven ability to lead cross-functional teams in a dynamic healthcare environment, fostering a culture of collaboration and excellence.

EXPERIENCE

SENIOR CARE PROGRAM COORDINATOR

Tech for Seniors

2016 - Present

- Developed and managed telehealth programs to improve access to healthcare services.
- Utilized analytics to monitor program effectiveness and patient engagement levels.
- Trained staff on the use of telehealth technologies to enhance patient care.
- Collaborated with IT teams to ensure the security of patient data.
- Implemented feedback mechanisms to continuously improve service delivery.
- Facilitated partnerships with tech companies to enhance program offerings.

CARE SERVICES MANAGER

Senior Connect

2014 - 2016

- Managed care services for seniors, focusing on technology integration.
- Conducted assessments to identify technology needs among patients.
- Developed training programs for staff on emerging technologies in care.
- Monitored compliance with healthcare regulations and standards.
- Engaged with community organizations to promote technology-based solutions.
- Evaluated program outcomes to inform future technology investments.