



MICHAEL ANDERSON

SENIOR CARE PROGRAM COORDINATOR

CONTACT

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-  San Francisco, CA

SKILLS

- Geriatric Care Management
- Community Outreach
- Program Development
- Leadership
- Health Informatics
- Quality Assurance

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF SOCIAL WORK, NEW YORK UNIVERSITY, 2018

ACHIEVEMENTS

- Recognized as "Employee of the Year" for outstanding service delivery in 2021.
- Increased program enrollment by 40% through targeted community engagement strategies.
- Developed a new care assessment tool that improved patient evaluation accuracy.

PROFILE

Distinguished Senior Care Program Coordinator with a robust background in geriatric care management and program development. Recognized for the ability to integrate evidence-based practices into program frameworks, resulting in improved patient health outcomes and operational efficiencies. Expertise in stakeholder engagement and community outreach initiatives aimed at raising awareness and accessibility of senior care services.

EXPERIENCE

SENIOR CARE PROGRAM COORDINATOR

Golden Years Health Services

2016 - Present

- Designed and implemented comprehensive care programs for seniors, focusing on holistic health.
- Conducted workshops to educate families on caregiving and available resources.
- Utilized health informatics to monitor patient progress and program efficacy.
- Established partnerships with local organizations to enhance service delivery.
- Guided staff in developing individualized care plans based on patient assessments.
- Facilitated feedback sessions with patients and families to improve program offerings.

CARE COORDINATOR

Senior Support Services

2014 - 2016

- Managed a caseload of high-need seniors, coordinating services to meet diverse needs.
- Implemented quality assurance measures to ensure compliance with care standards.
- Developed metrics to assess program impact on patient outcomes and satisfaction.
- Organized community health fairs to promote awareness of senior services.
- Collaborated with healthcare providers to streamline care transitions for patients.
- Trained new staff on care coordination best practices and organizational policies.