



MICHAEL ANDERSON

Senior Care Program Coordinator

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SUMMARY

Exemplary Senior Care Program Coordinator with extensive expertise in developing and managing comprehensive care programs for diverse populations. Proven track record of enhancing service delivery through strategic planning and implementation of innovative care solutions. Adept in fostering collaborative relationships with interdisciplinary teams to optimize patient outcomes and satisfaction. Committed to continuous improvement and quality assurance in healthcare settings, leveraging data-driven insights to inform program adjustments.

WORK EXPERIENCE

Senior Care Program Coordinator **HealthCare Innovations Inc.**

Jan 2023 - Present

- Directed the development of patient-centric care programs tailored to individual needs.
- Implemented data analytics tools to track program effectiveness and patient satisfaction.
- Facilitated interdisciplinary team meetings to enhance communication and care coordination.
- Developed training modules for staff on best practices in patient engagement.
- Monitored compliance with state and federal regulations, ensuring quality standards.
- Enhanced resource allocation strategies, resulting in a 15% reduction in operational costs.

Care Program Specialist **Community Health Solutions**

Jan 2020 - Dec 2022

- Collaborated with healthcare providers to design effective care plans for high-risk patients.
 - Conducted comprehensive assessments to identify patient needs and preferences.
 - Utilized electronic health records to streamline communication among care teams.
 - Developed outreach programs that increased patient enrollment by 25%.
 - Provided ongoing support and education to patients and families regarding care options.
 - Analyzed patient feedback to continuously refine program offerings.
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EDUCATION

Master of Public Health, **University of California, 2017**

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Program Management, Data Analysis, Regulatory Compliance, Staff Training, Patient Advocacy, Quality Improvement
- **Awards/Activities:** Awarded "Excellence in Care Coordination" by the National Health Board in 2022.
- **Awards/Activities:** Increased patient satisfaction scores by 30% through program enhancements.
- **Awards/Activities:** Successfully led a team project that received state-level recognition for innovation in care delivery.
- **Languages:** English, Spanish, French