



# Michael ANDERSON

## SENIOR BUSINESS ANALYST

Visionary Senior Business Analyst with a strong foundation in technology and software development, recognized for driving innovation through strategic data analysis and system improvements. Expertise in agile methodologies and project management, with a proven ability to lead teams in the development of high-impact software solutions. Demonstrates exceptional analytical skills and a deep understanding of user experience design principles.

### CONTACT

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### SKILLS

- Agile Methodologies
- Software Development
- User Experience Design
- Project Management
- Data Analysis
- JIRA

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF SCIENCE IN COMPUTER SCIENCE, UNIVERSITY OF TECHNOLOGY**

### ACHIEVEMENTS

- Recognized as 'Employee of the Month' for outstanding contributions to software development projects.
- Successfully led a project that enhanced system performance by 35%.
- Developed a user feedback system that improved product iterations based on customer insights.

### WORK EXPERIENCE

#### SENIOR BUSINESS ANALYST

Tech Solutions Ltd.

2020 - 2025

- Led requirements gathering sessions to define software specifications and user stories.
- Collaborated with development teams to ensure alignment with project goals and timelines.
- Utilized JIRA for project tracking and management, enhancing team productivity.
- Conducted user acceptance testing to validate software functionality and performance.
- Developed training materials for end-users to facilitate software adoption.
- Presented project updates and findings to stakeholders, ensuring transparency and buy-in.

#### BUSINESS ANALYST

Innovative Software Corp

2015 - 2020

- Assisted in the development of software solutions that improved operational workflows.
- Conducted market analysis to identify user needs and inform product development.
- Facilitated workshops with stakeholders to gather feedback and refine project scopes.
- Created process documentation to support software implementation efforts.
- Analyzed software performance metrics to identify areas for improvement.
- Participated in sprint planning and retrospectives, contributing to continuous improvement.