MA

Michael Anderson

SECURITY ARCHITECT

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SKILLS

- Data Protection
- PCI DSS Compliance
- Incident Response
- Payment Security
- Risk Assessment
- E-commerce Security

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY, RETAIL UNIVERSITY, 2015

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Awarded 'Employee of the Month' for exceptional contributions to security initiatives.
- Successfully improved customer trust ratings by implementing effective security measures.
- Contributed to a 20% increase in customer retention through enhanced security protocols.

Innovative Security Architect with 6 years of experience in the retail sector, specializing in protecting consumer data and maintaining payment security. Demonstrated ability to implement effective security measures that enhance customer trust and reduce fraud. Proven track record in collaborating with vendors and internal teams to ensure compliance with PCI DSS standards.

EXPERIENCE

SECURITY ARCHITECT

Retail Solutions Inc.

2016 - Present

- Designed a security framework that reduced payment fraud incidents by 35% over two years.
- Implemented end-to-end encryption for payment processing systems, enhancing customer data protection.
- Developed security policies and training for staff on PCI compliance and data protection.
- Conducted regular security assessments and audits to ensure compliance with industry standards.
- Collaborated with IT teams to integrate security measures into e-commerce platforms.
- Led incident response initiatives that successfully mitigated potential breaches within hours.

INFORMATION SECURITY ANALYST

Consumer Goods Corp

2014 - 2016

- Monitored security systems for unauthorized access and responded to incidents promptly.
- Developed security awareness programs for over 200 employees to promote data protection practices.
- Assisted in the implementation of security solutions for point-of-sale systems.
- Conducted risk assessments to identify vulnerabilities in customer data handling processes.
- Collaborated with vendors to ensure compliance with data protection regulations.
- Reported on security metrics to management to support policy improvements.