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SKILLS

- logistics operations
- compliance management
- stakeholder engagement
- data analysis
- process optimization
- training and development

EDUCATION

BACHELOR OF SCIENCE IN SUPPLY CHAIN MANAGEMENT, MARITIME ACADEMY

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Recognized as Employee of the Month for outstanding contributions in 2022.
- Successfully led a project that improved delivery times by 25%.
- Achieved a significant reduction in shipping costs through effective negotiations.

Michael Anderson

OPERATIONS MANAGER - SEA FREIGHT

Strategic Sea Freight Coordinator with a significant track record in managing logistics operations within the maritime industry. Expertise in coordinating sea freight movements, ensuring compliance with international shipping laws, and optimizing supply chain efficiencies. Demonstrates strong leadership capabilities, guiding teams to achieve operational excellence while fostering a culture of continuous improvement.

EXPERIENCE

OPERATIONS MANAGER - SEA FREIGHT

Transocean Freight Services

2016 - Present

- Managed sea freight operations, achieving a 95% customer satisfaction rate.
- Developed strategic partnerships with key shipping lines to enhance service offerings.
- Implemented process improvements that reduced operational costs by 20%.
- Conducted training programs for staff on compliance and safety standards.
- Analyzed shipment data to identify trends and optimize performance.
- Oversaw the resolution of operational challenges to maintain service reliability.

FREIGHT COORDINATOR

Cargo Solutions International

2014 - 2016

- Coordinated the end-to-end logistics for international shipments.
- Maintained communication with clients regarding shipment status and updates.
- Prepared necessary documentation for customs clearance and compliance.
- Worked closely with carriers to negotiate shipping rates and terms.
- Facilitated the training of new employees in logistics procedures.
- Monitored and reported on operational KPIs to management.