



MICHAEL ANDERSON

Senior Sea Freight Coordinator

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SUMMARY

Distinguished Sea Freight Coordinator with extensive expertise in managing complex logistics operations within the maritime transport sector. Demonstrated proficiency in optimizing supply chain processes and enhancing operational efficiency through strategic planning and implementation of best practices. Adept at coordinating multimodal transport solutions and ensuring compliance with international shipping regulations. Proven track record in fostering strong relationships with stakeholders, including suppliers and customs authorities, to facilitate seamless cargo movement.

WORK EXPERIENCE

Senior Sea Freight Coordinator Global Shipping Solutions

Jan 2023 - Present

- Oversaw end-to-end sea freight operations, enhancing transit times by 15%.
- Implemented a new tracking system, improving shipment visibility and customer satisfaction.
- Negotiated contracts with shipping lines, resulting in a 20% reduction in freight costs.
- Conducted regular audits of shipping processes to ensure compliance with international regulations.
- Collaborated with cross-functional teams to streamline logistics workflows.
- Trained junior staff on best practices in sea freight management and compliance.

Logistics Coordinator Maritime Freight Services

Jan 2020 - Dec 2022

- Coordinated the shipment of goods across multiple international routes.
 - Managed documentation for customs clearance, ensuring timely delivery.
 - Analyzed shipping data to identify trends and optimize routes.
 - Maintained relationships with carriers to negotiate favorable shipping rates.
 - Assisted in the implementation of an ERP system for logistics operations.
 - Provided exceptional customer service by addressing inquiries and resolving issues promptly.
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EDUCATION

Bachelor of Science in Logistics Management, University of Maritime Studies

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** logistics management, supply chain optimization, contract negotiation, regulatory compliance, data analysis, customer service
- **Awards/Activities:** Received the Excellence in Logistics Award for outstanding performance in 2020.
- **Awards/Activities:** Led a project that reduced shipping delays by 25% over six months.
- **Awards/Activities:** Developed a training program that improved staff efficiency by 30%.
- **Languages:** English, Spanish, French