



MICHAEL ANDERSON

Director of Student Success

Experienced school academic facilitator with 9 years in higher education focusing on student success and retention strategies. Skilled in program development, assessment, and implementation of academic support services. Proven ability to analyze student performance data to drive improvement initiatives. Passionate about creating an inclusive educational environment that caters to diverse student needs.

CONTACT

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- San Francisco, CA

EDUCATION

Master's in Higher Education Administration

University of Excellence
2016-2020

SKILLS

- Student Support Services
- Program Development
- Data Analysis
- Curriculum Enhancement
- Retention Strategies
- Faculty Collaboration

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Director of Student Success

2020-2023

Future Leaders University

- Implemented comprehensive support services that improved student retention rates by 15% over two years.
- Developed and led workshops on academic success strategies, engaging over 300 students annually.
- Analyzed academic performance data to identify at-risk students and developed targeted intervention programs.
- Collaborated with faculty to redesign core curricula, enhancing student learning experiences.
- Facilitated peer mentoring programs, resulting in improved academic outcomes for participants.
- Organized community engagement initiatives that increased student involvement in extracurricular activities.

Academic Support Coordinator

2019-2020

City University

- Developed academic support programs that increased student GPAs by an average of 0.5 points.
- Established partnerships with local organizations to provide internships and career development opportunities.
- Conducted assessments of existing support services to enhance effectiveness and accessibility.
- Organized training for academic advisors on best practices in student support and engagement.
- Facilitated workshops for students on time management and study skills, improving overall academic performance.
- Monitored and reported on student progress, ensuring timely interventions were made.

ACHIEVEMENTS

- Increased student retention by 20% through innovative academic support programs.
- Recipient of the 'Excellence in Student Affairs' award for outstanding contributions to student success.
- Developed a comprehensive mentoring program that significantly improved the academic performance of first-year students.