



MICHAEL ANDERSON

Sanitation Services Coordinator

Highly organized sanitation services assistant with a strong focus on customer satisfaction and service excellence in hospitality settings. Demonstrated experience in maintaining cleanliness and hygiene in hotels and restaurants. Ability to efficiently manage time and prioritize tasks to meet the demands of high-traffic environments. Known for fostering positive relationships with guests and staff through exceptional service.

CONTACT

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- San Francisco, CA

EDUCATION

Diploma in Hospitality Management

Culinary Institute
2018

SKILLS

- Customer service
- Hospitality sanitation
- Time management
- Quality control
- Staff training
- Guest relations

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Sanitation Services Coordinator

2020-2023

Luxury Hotel Group

- Coordinated sanitation efforts across multiple hotel properties to ensure compliance with hygiene standards.
- Trained staff on sanitation best practices and guest service protocols.
- Conducted routine inspections to ensure cleanliness in guest areas.
- Collaborated with management to develop sanitation schedules during peak seasons.
- Monitored guest feedback to identify areas for service improvement.
- Implemented quality control measures that enhanced guest satisfaction ratings.

Housekeeping Sanitation Assistant

2019-2020

Five-Star Restaurant Chain

- Performed sanitation duties in kitchen and dining areas, ensuring adherence to health regulations.
- Maintained records of cleaning schedules and inventory of supplies.
- Engaged with guests to ensure satisfaction with cleanliness and service.
- Assisted in the training of new staff on sanitation protocols and procedures.
- Conducted inspections of dining areas to maintain high standards of cleanliness.
- Collaborated with kitchen staff to implement efficient cleaning routines.

ACHIEVEMENTS

- Awarded 'Employee of the Month' for exceptional service in maintaining cleanliness.
- Increased guest satisfaction scores by 15% through improved sanitation practices.
- Recognized for outstanding teamwork in high-pressure environments.