Michael
ANDERSON

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CONTACT

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🌐 www.michaelanderson.com

📍 San Francisco, CA

SKILLS

- Residential plumbing
- Customer relations
- Problem-solving
- Diagnostic tools
- Cleanliness and safety
- Time management

LANGUAGES

- English
- Spanish
- French

EDUCATION

CERTIFICATE IN PLUMBING

ACHIEVEMENTS

- Achieved a 95% customer satisfaction rate through quality service delivery.
- Recognized as 'Top Performer' for consistent excellence in service.
- Completed over 200 residential service calls with high client retention rate.

RESIDENTIAL PLUMBER

Innovative sanitary plumber with a strong focus on residential plumbing services and customer satisfaction. Acknowledged for the ability to develop strong relationships with clients through effective communication and quality workmanship. Experienced in managing all aspects of residential plumbing, from installations to repairs, with a commitment to delivering solutions that meet client needs.

WORK EXPERIENCE

RESIDENTIAL PLUMBER

Home Comfort Plumbing

2020 - 2025

- Provided comprehensive plumbing services for residential customers, including installations and repairs.
- Conducted thorough assessments of plumbing systems to identify issues.
- Maintained a clean and organized job site to ensure customer satisfaction.
- Communicated effectively with clients to understand their plumbing needs.
- Utilized advanced diagnostic tools for accurate problem resolution.
- Developed strong client relationships, leading to repeat business and referrals.

PLUMBING ASSISTANT

QuickFix Plumbing

2015 - 2020

- Supported lead plumbers in installation and maintenance of residential plumbing systems.
- Assisted in troubleshooting plumbing issues and providing solutions.
- Learned to operate various plumbing tools and equipment under supervision.
- Participated in customer service training to enhance client relations.
- Maintained inventory of plumbing supplies and tools.
- Documented service calls and client feedback for quality assurance.