



# MICHAEL ANDERSON

## Senior Network Engineer

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### SUMMARY

Dynamic and detail-oriented Routing and Switching Engineer with over 8 years of experience in designing, implementing, and maintaining complex network infrastructures. Proven track record in optimizing network performance through innovative solutions and strategic upgrades. Strong expertise in various routing protocols including OSPF, BGP, and EIGRP, alongside hands-on experience with firewall configurations and security protocols.

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### WORK EXPERIENCE

#### Senior Network Engineer Tech Solutions Corp

Jan 2023 - Present

- Designed and implemented a scalable network architecture that improved data flow efficiency by 30%.
- Led a team of 5 engineers in migrating legacy systems to modern routing protocols.
- Conducted regular network performance assessments and optimized configurations for better reliability.
- Collaborated with the security team to establish a comprehensive firewall and intrusion detection system.
- Provided training and support to junior engineers on advanced routing techniques.
- Utilized network monitoring tools like SolarWinds to proactively address issues before they impact users.

#### Network Engineer Global Network Solutions

Jan 2020 - Dec 2022

- Configured and maintained Cisco routers and switches in a multi-vendor environment.
  - Implemented VoIP solutions that reduced communication costs by 25% across the organization.
  - Assisted in troubleshooting network outages, achieving a resolution rate of 95% within SLAs.
  - Documented network configurations and protocols for compliance and future reference.
  - Participated in disaster recovery planning to ensure business continuity.
  - Engaged in weekly meetings with stakeholders to discuss network improvements and project status.
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### EDUCATION

#### Bachelor of Science in Computer Networking, University of Technology

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** Routing Protocols, Network Security, Firewall Configuration, VLAN Management, Troubleshooting, VoIP Technologies
- **Awards/Activities:** Increased network uptime to 99.9% through proactive maintenance and upgrades.
- **Awards/Activities:** Received Employee of the Year award for outstanding contributions to network optimization.
- **Awards/Activities:** Successfully led a project that resulted in a 40% reduction in operational costs through efficient routing solutions.
- **Languages:** English, Spanish, French