MICHAEL
ANDERSON

Data-Driven Transport Manager

- San Francisco, CA
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Experienced Road Transport Manager with a strong focus on data-driven decision making and operational efficiency. Proven track record in managing transportation operations and enhancing service delivery through innovative solutions. Expertise in utilizing logistics technology to optimize fleet performance and improve customer satisfaction. Adept at analyzing transportation data to identify trends and implement improvements.

WORK EXPERIENCE

Data-Driven Transport Manager | Smart Logistics Group   Jan 2022 – Present

- Led initiatives to enhance fleet performance through data analysis.
- Implemented a new transportation management system that improved efficiency by 25%.
- Managed a diverse team focused on optimizing service delivery.
- Utilized performance metrics to drive continuous improvement.
- Engaged with clients to gather feedback and enhance service offerings.
- Conducted audits to ensure adherence to safety regulations.

Logistics Analyst | Efficient Transport Solutions   Jul 2019 – Dec 2021

- Analyzed transportation data to identify inefficiencies and propose solutions.
- Collaborated with teams to implement process improvements.
- Prepared reports on logistics performance for senior management.
- Developed forecasting models to enhance inventory management.
- Monitored compliance with industry standards and best practices.
- Facilitated training sessions on data utilization for improved decision-making.

SKILLS

data analysis   fleet optimization   customer engagement   performance metrics   safety compliance

logistics technology

EDUCATION

Master of Science in Logistics and Supply Chain Management   2019
University of Logistics

ACHIEVEMENTS

- Increased customer satisfaction ratings by 30% through improved service delivery.
- Recognized for excellence in logistics performance by the National Logistics Association.
- Successfully reduced operational costs by 15% through process optimization.

LANGUAGES

English   Spanish   French