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SKILLS

- Revenue Cycle Management
- Healthcare Compliance
- Data Analytics
- Process Improvement
- Team Development
- Financial Forecasting

EDUCATION

MASTER OF HEALTH ADMINISTRATION,
JOHNS HOPKINS UNIVERSITY

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Increased revenue capture by 25% through enhanced billing practices.
- Awarded 'Excellence in Leadership' for improving departmental efficiency.
- Successfully led initiatives resulting in a 15% increase in patient satisfaction scores.

Michael Anderson

REVENUE CYCLE DIRECTOR

Accomplished Revenue Officer with a robust track record in the healthcare sector, specializing in revenue cycle management and operational efficiency. Demonstrates a nuanced understanding of healthcare regulations and reimbursement methodologies, ensuring compliance while maximizing revenue potential. Proven ability to lead teams in the development of innovative solutions that enhance patient satisfaction and drive financial performance.

EXPERIENCE

REVENUE CYCLE DIRECTOR

HealthFirst Systems

2016 - Present

- Oversaw revenue cycle operations, achieving a 50% reduction in billing errors.
- Implemented new technologies to streamline patient billing and collections.
- Developed training programs for staff on compliance and reimbursement practices.
- Conducted regular audits to ensure adherence to regulatory standards.
- Collaborated with clinical teams to improve service delivery and patient outcomes.
- Established metrics to monitor cycle performance and drive improvements.

HEALTHCARE BUSINESS ANALYST

MedAnalytics Inc.

2014 - 2016

- Analyzed healthcare data to identify revenue opportunities and inefficiencies.
- Worked with cross-functional teams to implement process improvements.
- Developed financial models to forecast revenue trends.
- Conducted training sessions on data interpretation for operational staff.
- Provided insights to leadership on market trends affecting revenue.
- Collaborated with IT to enhance reporting capabilities.