



MICHAEL ANDERSON

Security Lead

Dedicated security officer with extensive experience in retail environments, specializing in loss prevention and customer safety. Recognized for the ability to effectively manage security operations while ensuring a positive shopping experience. Demonstrates strong observational skills and attention to detail, enabling the identification of potential security threats. Proven ability to collaborate with team members and law enforcement to develop comprehensive security strategies.

CONTACT

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- San Francisco, CA

EDUCATION

Associate Degree in Criminal Justice

Technical College
2018

SKILLS

- Loss prevention
- Team management
- Emergency response
- Customer relations
- Incident reporting
- Training

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Security Lead

2020-2023

Shop Secure

- Oversaw security operations and ensured compliance with safety regulations.
- Trained and supervised a team of security personnel.
- Conducted regular security assessments and audits.
- Engaged with customers to create a welcoming shopping environment.
- Responded to security incidents and coordinated with law enforcement.
- Maintained detailed records of security activities and incidents.

Retail Security Officer

2019-2020

Protective Services Ltd.

- Monitored store premises to prevent theft and ensure customer safety.
- Assisted in developing security policies and emergency response plans.
- Conducted training for employees on security awareness.
- Documented incidents and reported findings to management.
- Engaged with the community to promote store safety initiatives.
- Participated in regular drills for emergency preparedness.

ACHIEVEMENTS

- Improved overall store safety ratings by 25% through effective security measures.
- Received commendation for outstanding performance in theft prevention.
- Successfully implemented a new training program that increased employee awareness of security protocols.