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 San Francisco, CA

 www.michaelanderson.com

SKILLS

- environmental awareness
- team management
- cleaning protocols
- communication
- client satisfaction
- attention to detail

EDUCATION

HIGH SCHOOL DIPLOMA

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Improved client feedback ratings by 30% through service enhancements.
- Successfully implemented a green cleaning initiative that reduced costs by 15%.
- Received Employee of the Year award for outstanding performance and dedication.

Michael Anderson

HOUSEKEEPING SUPERVISOR

Dedicated and skilled Residential Maid with a strong emphasis on delivering high-quality cleaning services tailored to the specific needs of clients. Extensive experience in managing cleaning operations within diverse residential environments, ensuring each space is maintained to the highest standards. Known for exceptional attention to detail and a proactive approach to cleaning tasks.

EXPERIENCE

HOUSEKEEPING SUPERVISOR

Green Living Cleaning Services

2016 - Present

- Supervised a team of housekeepers, ensuring adherence to quality standards.
- Developed environmentally friendly cleaning protocols to minimize chemical use.
- Managed client relationships to ensure satisfaction and address concerns.
- Conducted training sessions for staff on cleaning techniques and safety.
- Maintained accurate inventory of cleaning supplies and equipment.
- Recognized for leadership and commitment to quality service.

RESIDENTIAL CLEANER

Clean & Clear Homes

2014 - 2016

- Performed daily cleaning tasks including dusting, vacuuming, and mopping.
- Utilized specialized equipment for efficient cleaning of various surfaces.
- Collaborated with clients to create personalized cleaning schedules.
- Maintained detailed records of cleaning activities for accountability.
- Adapted cleaning methods based on feedback to enhance service quality.
- Achieved high levels of client satisfaction through dedicated service.