



MICHAEL ANDERSON

SENIOR HOUSEKEEPER

CONTACT

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SKILLS

- leadership
- quality assurance
- communication
- time management
- cleaning technology
- client relations

LANGUAGES

- English
- Spanish
- French

EDUCATION

ASSOCIATE DEGREE IN HOSPITALITY MANAGEMENT

ACHIEVEMENTS

- Received the Excellence in Service Award for outstanding client feedback.
- Increased operational efficiency by 25% through process improvements.
- Developed a training program that reduced onboarding time for new employees.

PROFILE

Highly organized and detail-oriented Residential Maid with a strong background in providing exceptional housekeeping services for luxury residences. Expertise in employing state-of-the-art cleaning methodologies and maintaining a pristine environment tailored to the specific needs of discerning clientele. Proven track record of enhancing the aesthetic appeal and hygiene of living spaces through diligent work and innovative cleaning solutions.

EXPERIENCE

SENIOR HOUSEKEEPER

Prestige Home Care

2016 - Present

- Oversaw daily operations of cleaning staff, ensuring compliance with service protocols.
- Conducted comprehensive cleaning audits to maintain quality assurance.
- Implemented tailored cleaning strategies to accommodate clients' unique preferences.
- Maintained inventory of cleaning supplies, negotiating with vendors for best pricing.
- Trained new employees in best practices and company policies.
- Facilitated regular communication with clients to ensure satisfaction and address concerns.

HOUSEKEEPER

Clean Living Solutions

2014 - 2016

- Performed thorough cleaning of residential properties, including kitchens and bathrooms.
- Utilized advanced cleaning equipment to enhance efficiency and effectiveness.
- Organized and decluttered living spaces to improve functionality.
- Collaborated with clients to adapt cleaning schedules based on their lifestyles.
- Managed cleaning schedules to maximize productivity and client satisfaction.
- Achieved recognition for exceptional attention to detail and reliability.