

MICHAEL ANDERSON

Residential Care Facility Manager

- San Francisco, CA
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Personable and detail-oriented Residential Care Facility Manager with 4 years of experience in the healthcare sector, specializing in senior care. Demonstrates a strong commitment to providing compassionate care and ensuring the well-being of residents. Proven ability to manage facility operations, staff training, and compliance with health regulations. Excellent communication skills foster positive relationships with residents and their families.

WORK EXPERIENCE

Residential Care Facility Manager | Evergreen Senior Living

Jan 2022 – Present

- Managed a 20-resident facility, focusing on personalized care and support.
- Developed care plans that addressed individual resident needs and preferences.
- Conducted staff training to enhance service delivery and compliance.
- Monitored resident health outcomes, adjusting care plans as necessary.
- Facilitated family meetings to discuss resident progress and care strategies.
- Organized community events to promote facility engagement.

Assistant Care Manager | Sunset Care Home

Jul 2019 – Dec 2021

- Assisted in managing care operations for a small residential facility.
- Engaged with residents to assess their needs and preferences.
- Supported staff training initiatives to improve caregiving practices.
- Monitored compliance with health regulations and standards.
- Participated in resident activities to promote social interaction.
- Maintained communication with families regarding resident care.

SKILLS

Senior Care

Facility Management

Compliance

Staff Training

Resident Advocacy

Community Engagement

EDUCATION

Bachelor of Arts in Psychology

2015 – 2019

University of Michigan

ACHIEVEMENTS

- Achieved a 20% increase in resident satisfaction ratings through improved care practices.
- Awarded Staff Recognition for outstanding teamwork and leadership.
- Implemented a resident feedback system that enhanced service quality.

LANGUAGES

English

Spanish

French