



MICHAEL ANDERSON

RESIDENTIAL CARE FACILITY MANAGER

PROFILE

Dynamic and results-oriented Residential Care Facility Manager with a robust background in geriatric care and operational management. Over 12 years of progressive experience in leading residential care settings, focusing on enhancing the quality of life for residents through innovative care practices. Expertise in developing comprehensive care programs tailored to individual resident needs, ensuring a dignified and respectful living environment.

EXPERIENCE

RESIDENTIAL CARE FACILITY MANAGER

Golden Years Care Home

2016 - Present

- Directed operations of a 50-resident facility, focusing on personalized care plans.
- Improved staff training programs, leading to a 40% increase in staff performance ratings.
- Established partnerships with local health services to enhance resident care options.
- Implemented an electronic health record system, improving documentation accuracy.
- Managed community outreach programs, increasing public awareness and engagement.
- Conducted regular audits to ensure compliance with state regulations and quality standards.

CARE COORDINATOR

Harmony Haven

2014 - 2016

- Coordinated care services for residents, emphasizing individualized health plans.
- Facilitated communication between families and healthcare providers to ensure comprehensive care.
- Assisted in staff recruitment and training, enhancing team capabilities.
- Participated in care reviews, leading to improved resident health outcomes.
- Monitored medication management processes, ensuring compliance with prescriptions.
- Organized resident activities that promoted social engagement and wellness.

CONTACT

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- San Francisco, CA

SKILLS

- Geriatric Care
- Operational Management
- Care Coordination
- Staff Training
- Regulatory Compliance
- Community Engagement

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN NURSING,
UNIVERSITY OF CALIFORNIA, LOS
ANGELES

ACHIEVEMENTS

- Developed a resident wellness program that resulted in a 30% improvement in health metrics.
- Recipient of the Care Excellence Award for innovative care delivery.
- Increased facility occupancy rates by 25% through targeted marketing initiatives.